Revision number: PURCHASING AGENT: BRENDA VELDEVERE

ITEM: COPY MACHINE MAINTENANCE & SUPPLIES

VENDOR: 35964B B IKON OFFICE SOLUTIONS

10713 SOUTH JORDAN GATEWAY, #200

SOUTH JORDAN, UT 84095

INTERNET HOMEPAGE: WWW.IKON.COM

TELEPHONE: (801) 619-3037

FAX NUMBER: (801) 619-3184

CONTACT: CHRIS GALE

EMAIL ADDRESS: cgale@ikon.com

BRAND/TRADE NAME: CANON

PRICE: SEE ATTACHED PRICE SCHEDULE

TERMS: NET 30

EFFECTIVE DATES: 04/30/98 THROUGH 09/30/01

DAYS REQUIRED FOR DELIVERY: 2 - 10 DAYS
PRICE GUARANTEE PERIOD: 1 YEAR

MINIMUM ORDER: 1
MIN SHIPMENT WITHOUT CHARGES: 1

OTHER CONDITIONS:

## NOTE: VENDOR NUMBER HAS BEEN CORRECTED.

REMIT TO: IKON OFFICE SOLUTIONS VENDOR # 35964B

P O BOX 30750 SLC, UT 84189-0750

THIS CONTRACT COVERS ONLY THOSE ITEMS LISTED IN THE PRICE SCHEDULE. IT IS THE RESPONSIBILITY OF THE AGENCY TO ENSURE THAT OTHER ITEMS PURCHASED ARE INVOICED SEPARATELY. STATE AGENCIES WILL PLACE ORDERS DIRECTLY WITH THE VENDOR (CREATING A PG IN FINET) AND MAKE PAYMENTS FOR THE SAME ON A PV REFERENCING THE ORIGINAL PG. AGENCIES WILL RETURN TO THE VENDOR ANY INVOICE WHICH REFLECTS INCORRECT PRICING.



PD-199 WITH YOST OFFICE SYSTEMS, INC. FOR RICOH COPY MACHINE MAINTENANCE AND SUPPLIES FOR RICOH COPY MACHINES PURCHASED ON PD-669 ONLY THAT IS EFFECTIVE MAY 23, 1995 THROUGH SEPTEMBER 30, 1996.

YOST OFFICE SYSTEMS INC. PROVIDES SALES & SERVICE TO THE FOLLOWING LOCATIONS: ALL WASATCH FRONT LOCATIONS.

MAINTENANCE CONTRACT, TO BE INITIATED AFTER 90-DAY MFG'S WARRANTY PERIOD EXPIRES. MAINTENANCE CONTRACT VOLUME IS FOR ONE YEAR OR "X" NUMBER OF COPIES, WHICHEVER COMES FIRST, AT WHICH TIME THE MAINTENANCE CONTRACT MAY BE RENEWED. THE MAINTENANCE PRICES ARE GUARANTEED FOR ONE YEAR FROM THE DATE AFTER THE WARRANTY PERIOD EXPIRES. THE MAXIMUM PERCENTAGE INCREASE THAT MAY BE ASSESSED IN ANY ONE YEAR FOR THE NEXT 4 YEARS OF MAINTENANCE IS 5%. VOLUME IS TO BE SET AT QUANTITIES THAT UNDERESTIMATE RATHER THAN OVERESTIMATE ANTICIPATED VOLUME.

VOLUME RANGE CEILINGS MAY BE ADJUSTED AT EACH RENEWAL TO REFLECT ACTUAL VOLUME.

THERE ARE NO VOLUME MINIMUMS.

EMERGENCY SERVICE CALL RESPONSE TIME IS AS FOLLOWS:

- 4 HRS WASATCH FRONT (PROVO TO BRIGHAM CITY)
- 6 HRS IN-TOWN LOCATIONS OUTSIDE THE WASATCH FRONT
- 8-10 HRS REMOTE LOCATIONS

AFTER HOURS SERVICE IS NOT AVAILABLE AT ALL.

## COPY MACHINE RELOCATION IS AS FOLLOWS:

- -NO CHARGE FOR EQUIPMENT MOVES IN SAME BUILDING, i.e. NO TRUCK REQUIRED.
- -MOVES INVOLVING TABLE TOP SYSTEM WITH TRUCK \$125.00
- -MOVES INVOLVING CONSOLES AND TRUCK \$175.00
- -SPECIAL SITUATIONS INVOLVING "RIGGING" BILLED AT "OPEN MARKET" TO BE QUOTED BY JOB

THE ONLY CONSUMABLE SUPPLIES NECESSARY ARE THOSE LISTED FOR EACH MODEL. ALL OTHER CONSUMABLE SUPPLIES, INCLUDING DRUM REPLACEMENT, ARE COVERED BY THE MAINTENANCE CONTRACT.

RICOH FT8880

MAINTENANCE CONTRACT:

WASATCH FRONT LOCATION: .0059 CENTS PER COPY

CONSUMABLE SUPPLIES:

TONER \$333.00 YIELDS 220,000 COPIES



FINET COMMODITY CODE(S)
01515000000-CHEMICALS AND SUPPLIES, DRY (FOR BOND PAPER TYPE COPYING MACHINES)
93927000000-COPY MACHINES MAINT./REPAIR

## **REPORTS**

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THE CONTRACTOR WILL SUBMIT QUARTERLY REPORTS TO THE STATE PURCHASING AGENT SHOWING QUANTITIES AND DOLLAR VOLUME OF PURCHASES BY EACH STATE AGENCY AND POLITICAL SUBDIVISION. THESE REPORTS WILL BE DUE 10 DAYS AFTER THE CALENDAR QUARTER.